

## Impact Survey for 2019 Social Accounts

Your views are important

This survey is to help us understand and measure our impact as a social lender. The survey should take about 5 minutes to complete and if you are unable to answer a question or you prefer not to, you may leave it blank.

If you have any urgent comments or concerns, please contact the office by email at info@shared-interest.com

The survey will close on Friday 30th August 2019 at 17.00 GMT.

The results of this survey will be published in the 2019 Social Accounts, which will be available online at www.shared-interest.com



## Impact Survey for 2019 Social Accounts

About your organisation

| Please tell us the country in which you are based?                   |                       |
|--|-----------------------|
| <b>\$</b>  |                       |
|  |                       |
| Do the finance products Shared Interest offers assist you in overcom | ning your challenges? |
| Yes  |                       |
| ○ No   |                       |
| If the answer is no. What type of services would help you and why?   |                       |
|  |                       |

| How would you rate the quality of customer service?                              |  |  |  |  |
|--|--|--|--|--|
| Very high quality  |  |  |  |  |
| High quality   |  |  |  |  |
| Neither high nor low quality   |  |  |  |  |
| O Low quality  |  |  |  |  |
| Very low quality   |  |  |  |  |
|  |  |  |  |  |
| Has working with Shared Interest brought a positive change in your organisation? |  |  |  |  |
| Yes  |  |  |  |  |
| ○ No   |  |  |  |  |
| Comment  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| What do you think is the main benefit of working with Shared Interest?           |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

## On a scale of 1 to 5 with 1 being strongly disagree and 5 being strongly agree please rate the following statements

|   | <ol> <li>Strongly</li> </ol> | 3.Neither agree or |            |         |                                  |  |
|---|------------------------------|--------------------|------------|---------|----------------------------------|--|
|   | Disagree                     | 2.Disagree         | disagree   | 4.Agree | <ol><li>Strongly Agree</li></ol> |  |
| I have seen an increase<br>in sales through being<br>involved with Shared<br>Interest                                   |                              |                    | $\bigcirc$ |         |                                  |  |
| My business has<br>improved its production<br>efficiency since working<br>with Shared Interest                          |                              |                    | $\bigcirc$ |         |                                  |  |
| Working with Shared<br>Interest has made a<br>direct impact on the<br>long term sustainability<br>of our business       |                              |                    |            |         |                                  |  |
| The number of individuals employed in the business has increased since working with Shared Interest                     |                              |                    |            |         |                                  |  |
| The income of individual producers has increased as a result of working with Shared Interest                            |                              |                    | 0          |         |                                  |  |
| The individual producers have seen an improvement in their living standards as a result of working with Shared Interest |                              |                    | $\bigcirc$ |         |                                  |  |
| If I want to borrow more<br>funds Shared Interest<br>would be my first<br>choice  |                              |                    | 0          |         |                                  |  |
| Working with Shared<br>Interest has improved<br>our financial record<br>keeping/financial<br>management                 |                              |                    |            |         |                                  |  |
| Working with Shared<br>Interest has enabled us<br>to carry our community<br>development projects<br>and programmes      |                              |                    |            |         |                                  |  |